## **SmartIncentive**

example Sales Incentive Flowchart

## Initial Set up phase for \*CSA's per participating store



\*Customer Service Agent

## Initial Set up phase for Store Managers per participating store

 Managers will be given sign on to Admin portal.
Registered CSA info will appear here.  CSA has made a sale; Manager will scan the QR code and Product Bar Code using our unique SmartScan solution. Items will accrue against the CSA's name as a sale. Mobile phone with scanning capabilities is required



2.Manager would not need to keep count of sales as system will be automated  As soon as the CSA has reached x10 sales he will automatically be sent an SMS to his private number with a redeemable LIVE voucher

3.Manager can balance sales weekly/monthly against stock  Stock amounts will be entered at beginning of competition and sales will automatically deduct from holding

### **Daily features for participating CSA**

CSA's can see where they stand on the live leaderboard

• The running of the live leaderboard for the stores CSA's contributes to competitive selling



CSA's receive their reward vouchers as soon as x10 sales are done

 No time delay on recons and confirming sales. Also no risk of loosing cards etc. Rewards in real time and digitised. CSA to revert to zero count automatically

Vouchers are sent instantly directly to CSA's private mobile number

 Vouchers are live and can be redeemed instantly

# **Daily features for participating Store**

#### <u>Managers</u>

Managers don't have to worry about manual score cards

 System will tally sales and allocate to CSA digitally

The software will flag when x10 sales have been reached

• The incentive/prizes system can be activated even if the manager is off duty.

Because the system is digitised it eliminates fraud  Vouchers can not be stolen or awarded unfairly

## Monthly features for participating Store Managers



## Monthly features for Agency and <u>Client</u>

Agency can view success of campaign • Agency has access to Group admin log-in. All data and performance can be viewed here, and client can be given in depth feedback per store.



 The end game for any campaign is sales. This can be monitored, and the campaign can easily be adjusted quickly and at low cost for immediate impact and effect.

Agency and Client have total control

 Agency and Client have total control as no sales or vouchers can be manipulated